

MT Dept of Labor

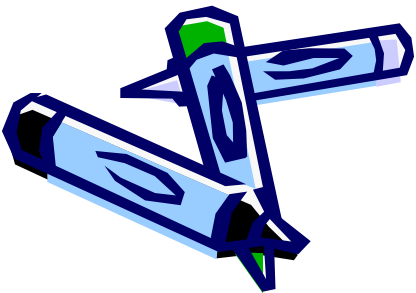
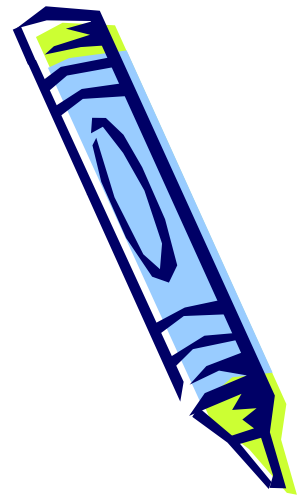
Disability Navigator Services

~ An Overview ~

Presenter:

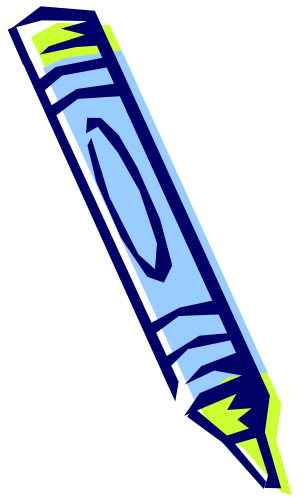
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Missoula
Job
Service

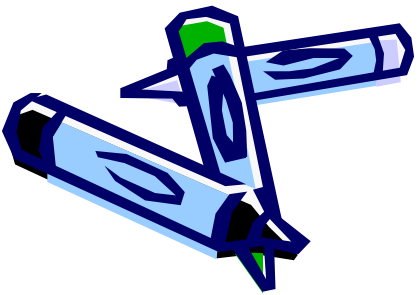


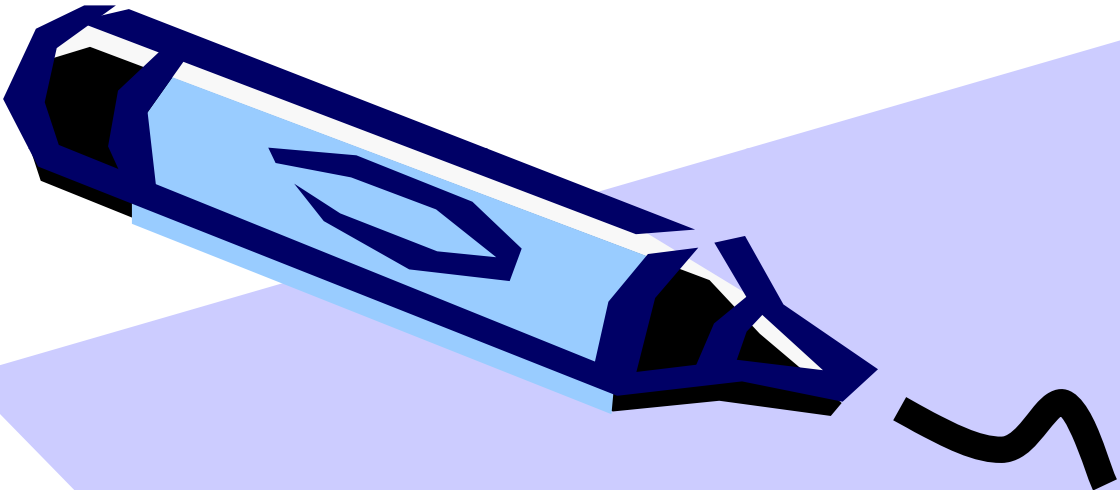
**Navigating the world
can be confusing.....**



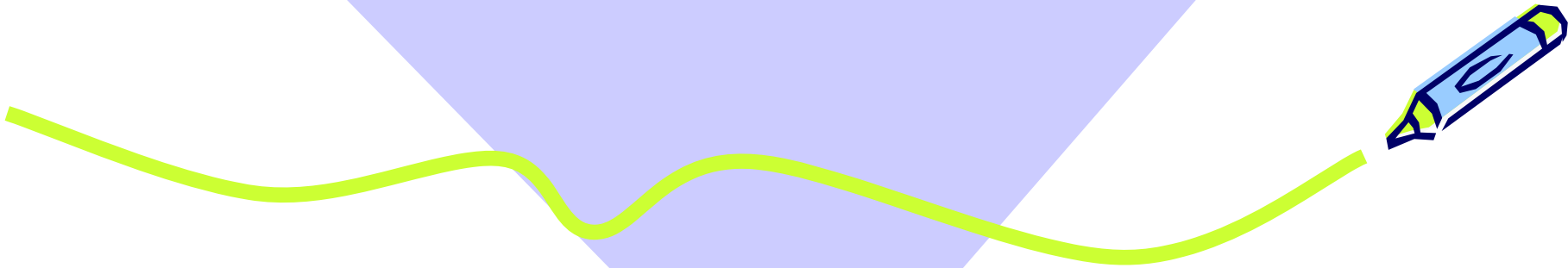


Where do we begin?



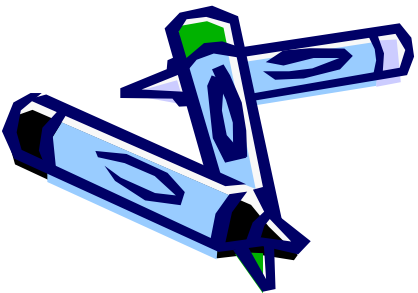


**Creating a NEW
PROGRAM**



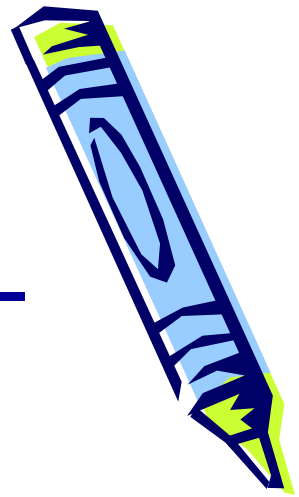
The Department of Labor (DOL) and the Social Security Administration (SSA) have jointly established a new position, the Disability Program Navigator, within DOL's One-Stop Career Centers.

The DOL- funded One-Stop Career Centers provide information, training and other employment-related services at a single customer-friendly location.



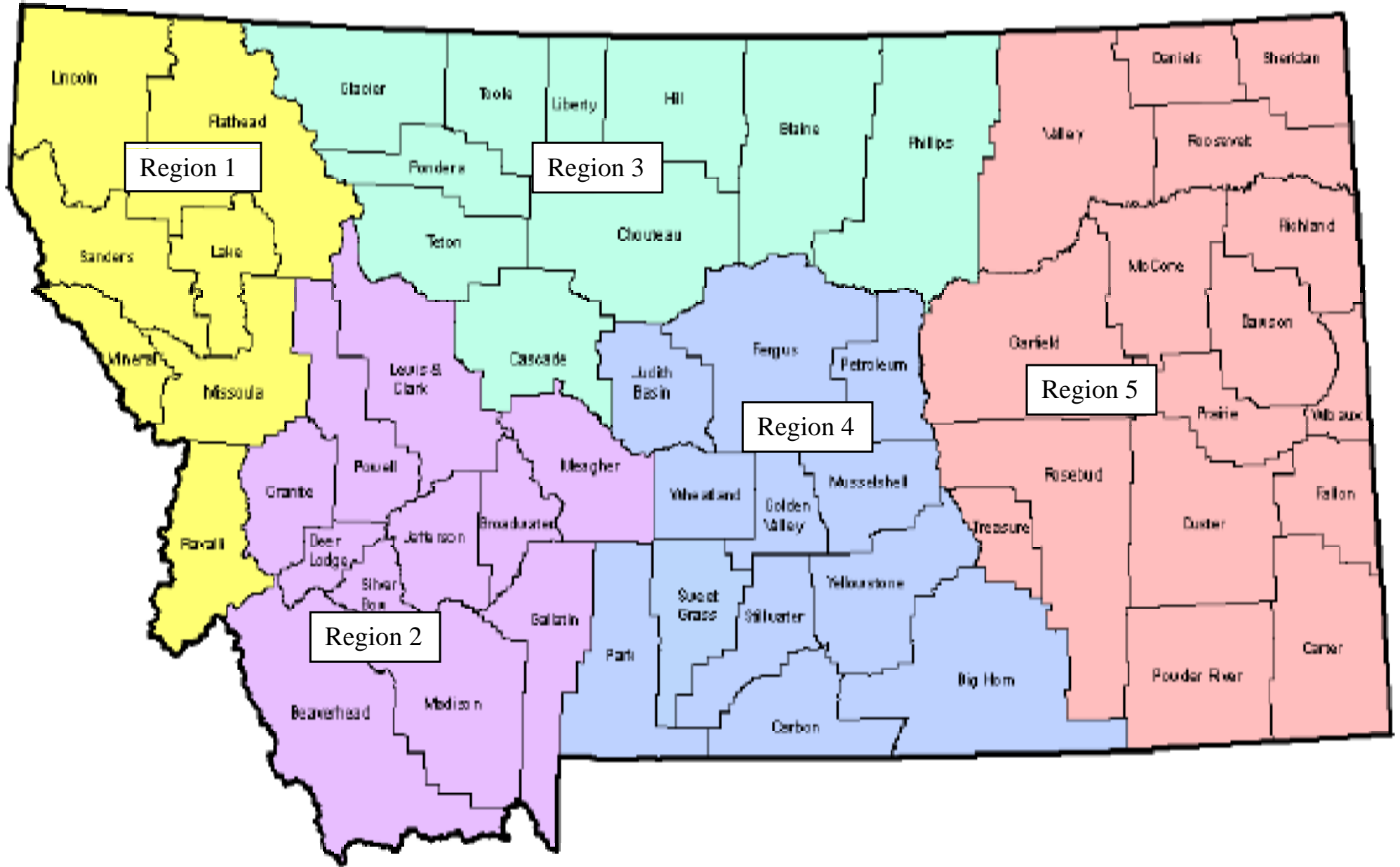
State of MT

Disability Navigators



- **Region 1a (Flathead Job Service):**
Flathead, Kootenai, Lincoln,
Sanders, Lake Counties
- **Region 1b (Missoula Job Service):**
Missoula, Mineral, Ravalli Counties
- **Region 2 (Bozeman Job Service):** Lewis
& Clark, Powell, Granite, Deer
Lodge, Meagher, Jefferson,
Broadwater, Gallatin, Beaverhead,
Madison, Silver Bow
- **Region 3: (Great Falls Job Service):**
Glacier, Phillips, Toole, Liberty,
Blaine, Pondera, Hill, Teton,
Chouteau, Cascade
- **Region 4 (Livingston Job Service):**
Judith Basin, Fergus,
Petroleum, Wheatland, Golden
Valley, Musselshell, Park, Sweet
Grass, Stillwater, Yellowstone,
Carbon, Big Horn
- **Region 5a (Glasgow Job Service):**
Phillips, Valley, Roosevelt,
Sheridan, Daniels, Richland,
McCone, Garfield
- **Region 5b (Miles City Job Service):**
Dawson, Treasure, Prairie,
Wibaux, Rosebud, Falon, Custer,
Carter, Powder River

Montana Counties



Navigator Contact List

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Marilynn Merchen

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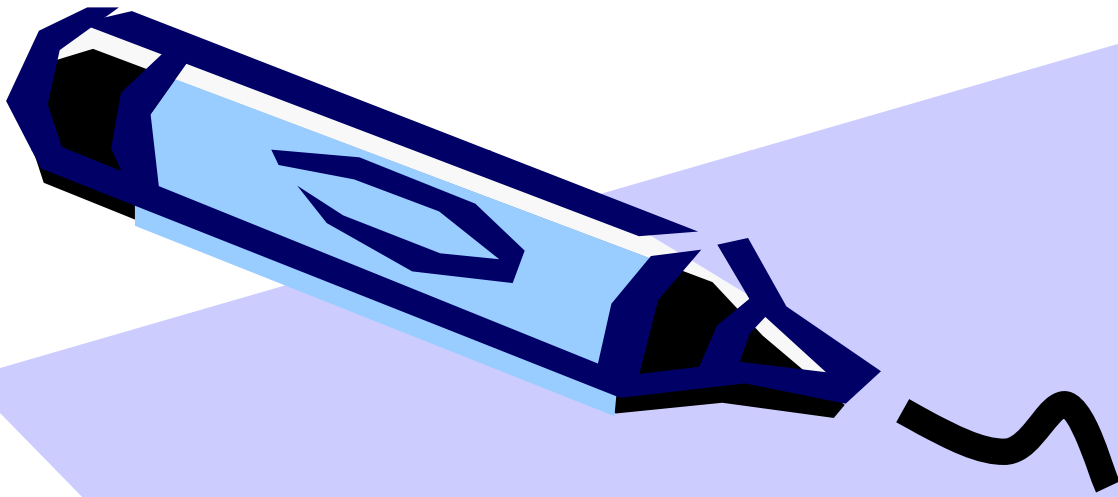
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We all need some
help at times!





**What is a
Disability
Navigator?**

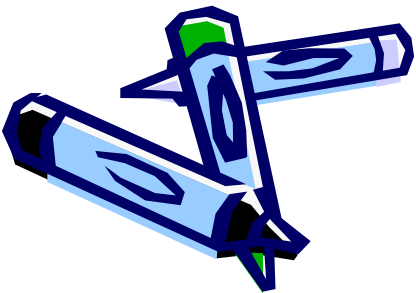
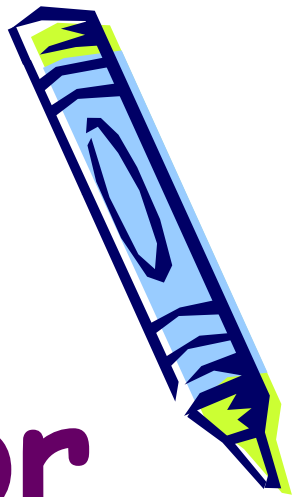


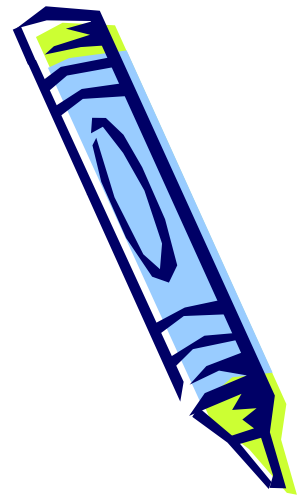
A Disability Navigator

IS NOT

a Case Manager

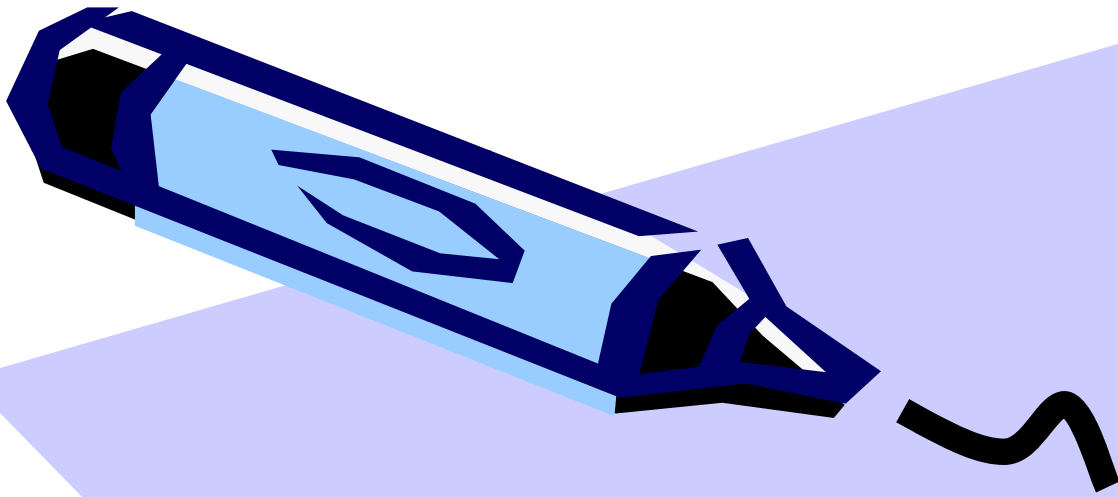
(or a Counselor)



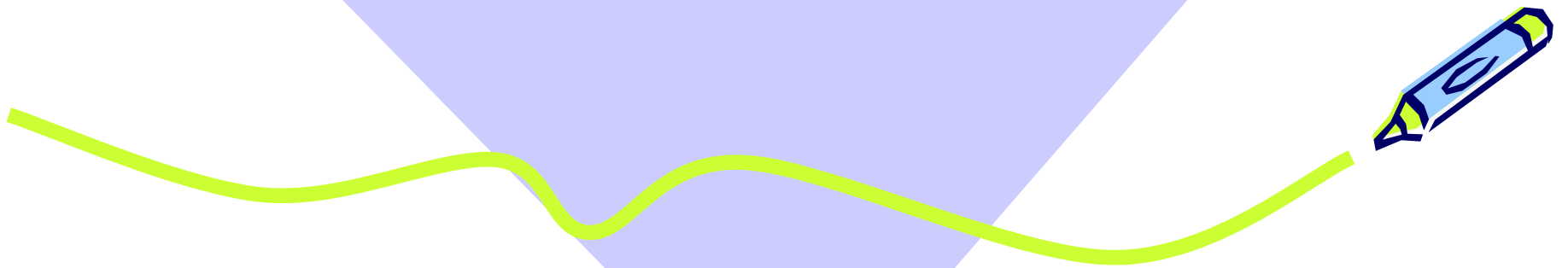


- **Case Managers** are required to have education and/or experience in Social Work.
- **Case Managers** identify barriers.
- **Case Managers** prepare a treatment plan for care, rehabilitation, or treatment for a client.



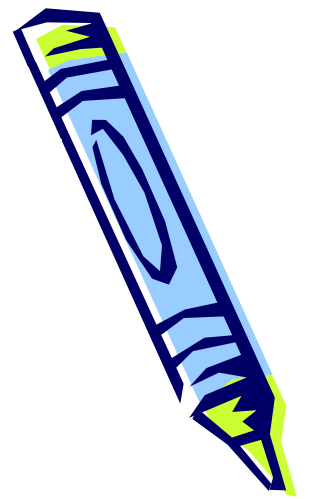


What a Disability
Navigator IS



5 ROLES

- **Systems Change Agent**
- **Problem Solver**
- **Relationship Builder**
- **Resource**
- **Facilitator**



A Systems Change Agent

A What??

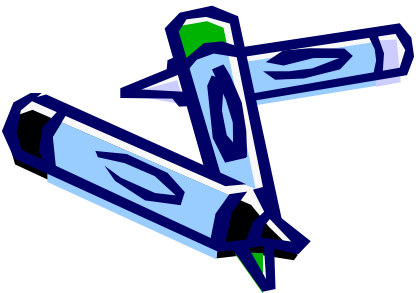


"That's the international symbol for 'Don't Rock The Boat'."

A Systems Change Agent

Examples include:

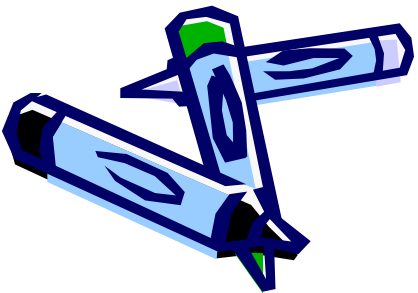
- Improved access to One-Stop services
- Develop and implement a reasonable accommodation policy and procedure
- Change in relationship with a specific collaborator, including negotiation of co-location and/or MOU
- Increased access and use of Individual Training Accounts (ITAs)
- Training on serving customers with disabilities



A Problem Solver

Examples include:

- Identifying appropriate community resources for job seekers with disabilities to remove barriers to employment (*i.e., training, housing, transportation, assistive technology needs, etc.*).
- Working together with the CWIC Specialist to show customers how to use work incentives to reach employment goals.
- Finding the answers to questions that One-Stop staff have regarding the ADA or other disability-related topics.
- Providing consultation to employers on providing reasonable accommodations to employees with disabilities.



Slide 17

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Community Work Incentives Coordinators, formerly known as Benefits Specialists
ce2637, 11/27/2007

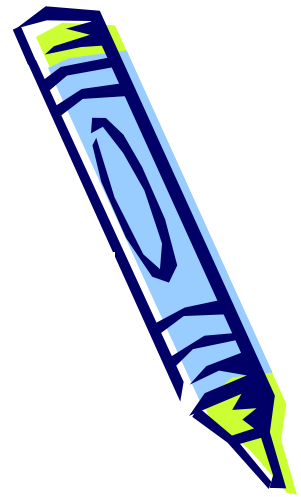
A Relationship Builder



Examples include:

- Coordinating One-Stop orientations, tours, and Open Houses
- Regularly participating in community events, resource fairs and business roundtables
- Consulting with mandated and non-mandated partners
- Organizing or joining an interagency collaboration

A Resource



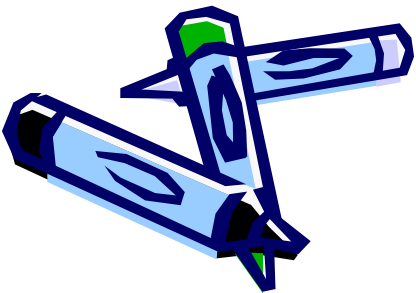
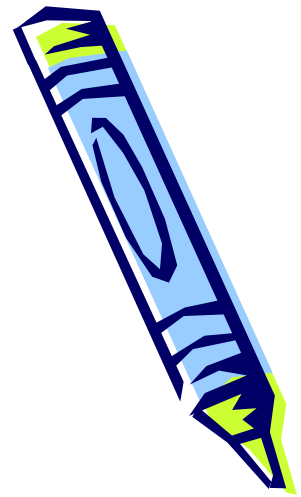
Examples include:

- Being available to answer staff questions
- Offering guidelines to One-Stop staff
- Presenting orientations on WIA and One-Stop services
- Coordinating workshops
- Offering information to the business community

A Facilitator

Examples include:

- Bringing together multiple partners
- Coordinating staff training
- Improving communication between the One-Stop and partners
- Bridging the gaps between the business and human service communities



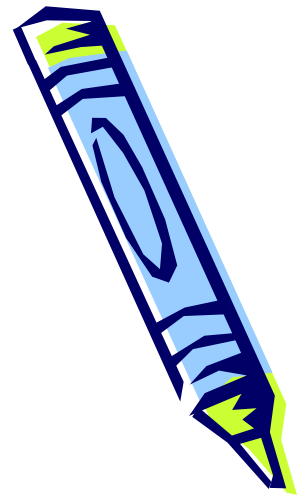


*The National Governors
Association Transition
Task Force*



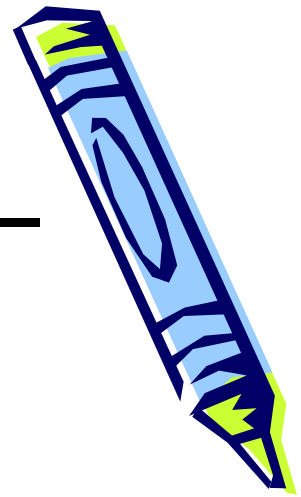
Montana was one of six states involved in the 2005-2007 National Governors Association Policy Academy to Improve Outcomes for Young Adults with Disabilities.

To ensure the State's participation results in systemic change, the Governor convened a task force to work toward creating a comprehensive, cohesive transition system.



Task Force Participants

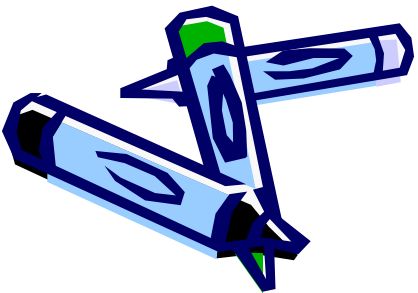
- Governor's Office
- Budget Office
- Rural Institute Transition Projects
- Office of Public Instruction
- University of Montana - Disability Services
- Montana Youth Leadership Forum
- Montana Advocacy Program
- P.L.U.K. (Parents Let's Unite for Kids)



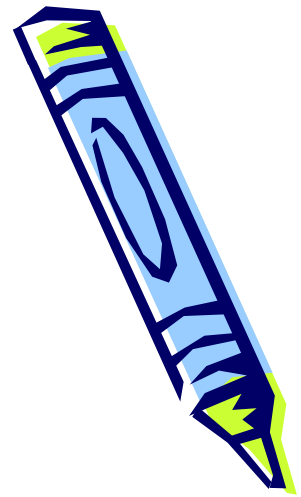
Task Force Participants

Dept Public Health & Human Services

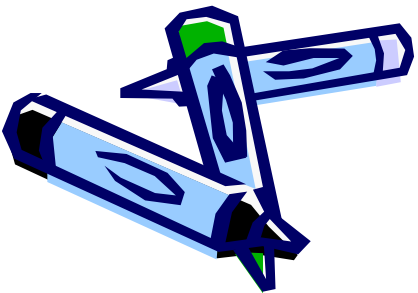
- Children's Mental Health Bureau
- Adult Mental Health Bureau
- Developmental Disabilities Program
- Vocational Rehabilitation

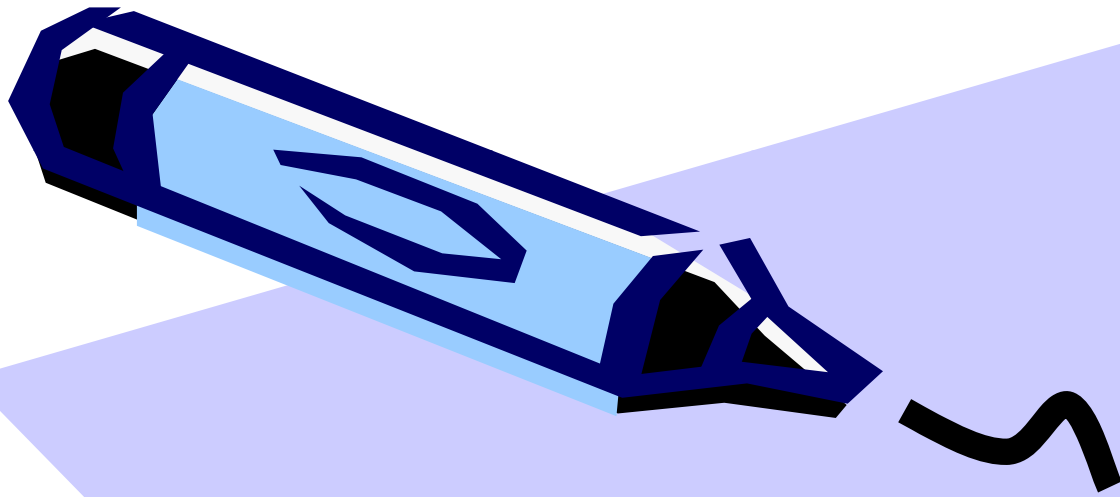


Task Force Participants

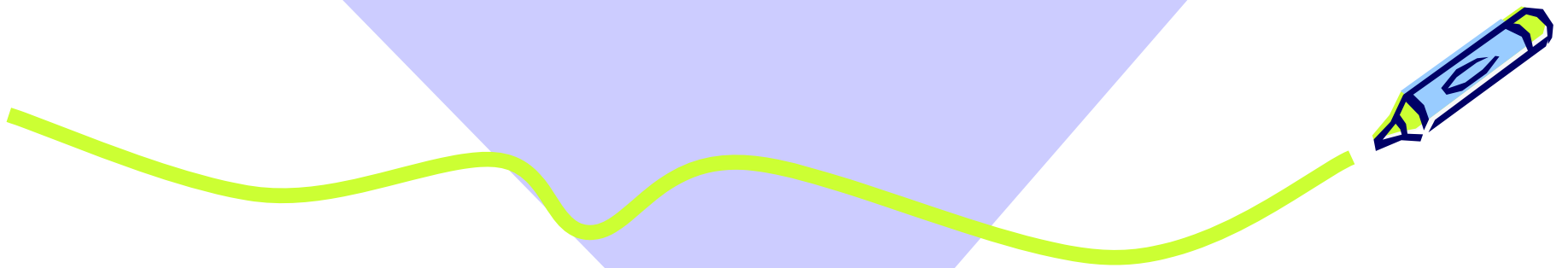


- Departments of
 - Corrections
 - Labor and Industry *
 - Fish, Wildlife and Parks
 - Military Affairs
 - Transportation
 - Administration
 - Commerce

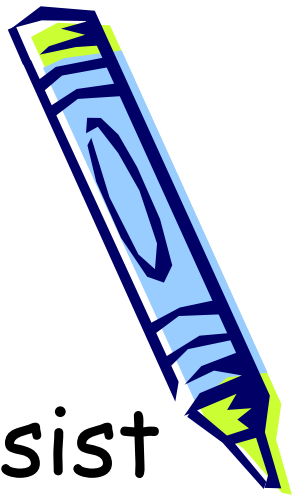




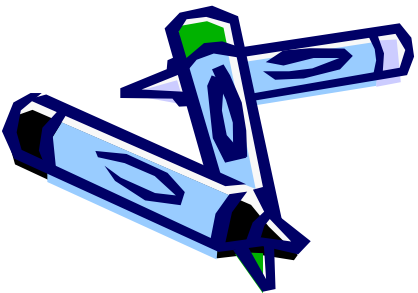
**What can we
do now?**



Job Service Staff

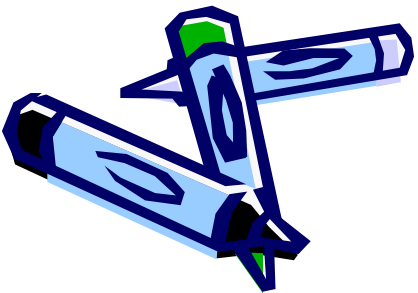
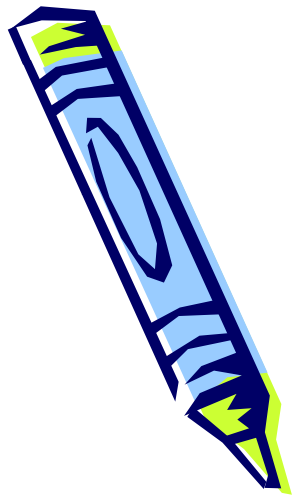


- We have been and will continue to assist people with AND without disabilities
- Now we can utilize our expertise to help job seekers to find the right resources
- Recommend getting Registered with Job Service to document and track our help



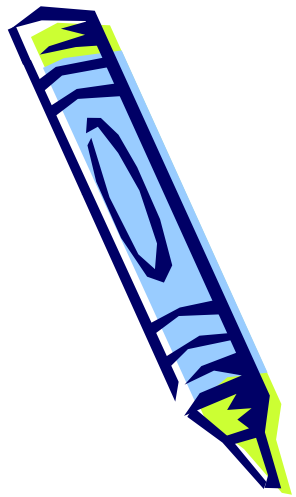
Businesses

- Awareness
- Reasonable Accommodation
- ADA
- EEOC
- Tax Credits
 - <http://www.dol.gov/odep/pubs/ek97/tax.htm>
- Anything else?

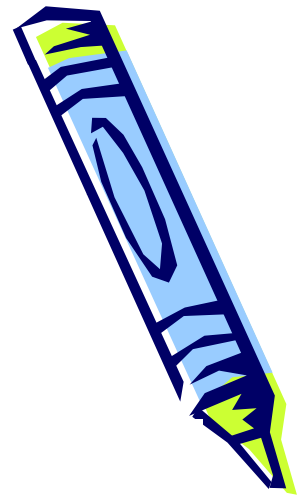


Community Partners

- Collect Partner Contact Info
- Collect Partner Resources
- Create a reference of community resources available
- Eventually create an on-line reference

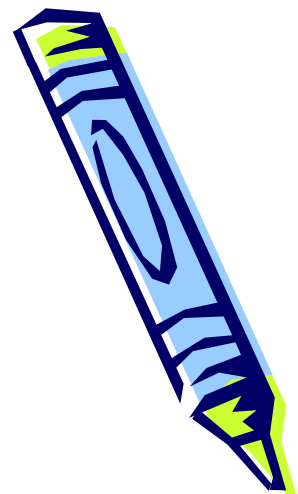


Additional Resources



- Tax Incentives For Business
 - <http://www.dol.gov/odep/pubs/ek97/tax.htm>
- Assistive Technology Tax Credits - RESNA information page
 - <http://128.104.192.129/taproject/policy/funding/taxcredit.html>
- Job Accommodation Network
 - <http://www.janwvu.edu>

Additional Resources *(continued)*

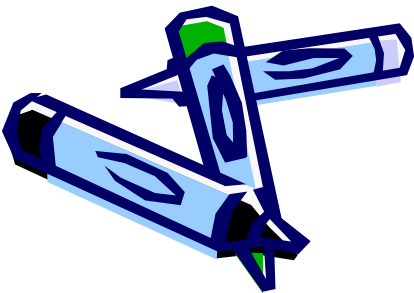


www.disabilityinfo.gov *(Fed OneStop Site)*

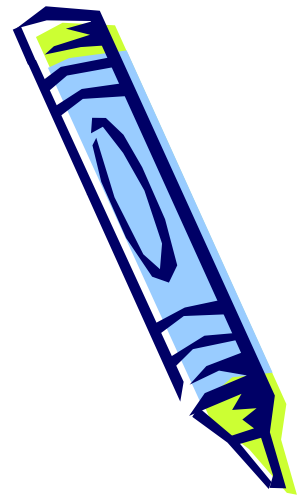
www.doleta.gov/disability *(Disability Online)*

www.dol.gov/ebsa/ *(SS Benefits)*

www.janwvu.edu *(Reasonable Accommodations)*



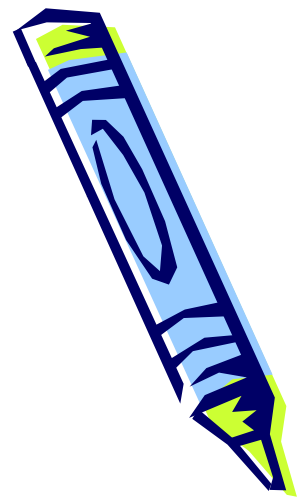
In Review



- List of Navigators
- 5 Roles of Disability Navigators
- Governor's Task Force
- What can we do?
- Additional Resources
- Collect/Create list of resources for each community



Questions?



*We wish you the best on
your life journey!*

